

FACTS WHAT DOES PIONEER FINANCIAL SERVICES DO WITH YOUR PERSONAL INFORMATION?

WHY?

Financial companies choose how they share your information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

WHAT?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- social security number and income
- credit history and credit scores

HOW?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Pioneer Financial Services chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Pioneer Financial Services share?	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain your account(s), and respond to court orders and legal investigations.	Yes	No
For our marketing purposes—to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	No
For our affiliates' everyday business purposes—information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes—information about your creditworthiness	No	Yes
For our affiliates to market to you	No	Yes
For our non-affiliates to market to you	No	Yes

To limit our sharing
Call 1-800-336-5141

Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

Questions

Call 1-800-336-5141 or go to www.InvestPioneer.com

Who we are

Who is providing this notice?

Pioneer Financial Services

What we do

How does Pioneer Financial Services protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards, secured files and buildings.

How does Pioneer Financial Services collect my personal information?

We collect your personal information, for example, when you:

- begin a new investment
- give us your income information
- provide employment information
- show us your government issued I.D.
- provide account information
- request investment information

We also can collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only:

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for non-affiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account—unless you tell us otherwise.

What we do

Affiliates

Companies related by common ownership or control. They can be financial and non-financial companies.

- *Our affiliates include companies with a MidCountry or Pioneer brand in their name; also including financial companies such as MidCountry Bank, Heights Finance Corporation, and Insurance Planners Agency of Hutchinson, Inc.*

Non-affiliates

Companies not related by common ownership or control. They can be financial and non-financial companies.

- *Non-affiliates we share with can include mortgage companies, insurance companies, marketing companies, and non-profit companies.*

Joint marketing

A formal agreement between non-affiliated financial companies that together market financial products and services to you.

- *Our joint marketing companies include credit card companies.*